

Moonshiner Concierge Membership benefits

- **Expedited scheduling** - no more waiting months for an appointment. Moonshiners skip the line and get scheduled within 7 business days.
- **Prioritized completion of repairs**- Moonshiners' repairs are flagged at Blue Moon RV as top priority. Not only can you get on the schedule within 7 days, but we will get you finished and out the door ASAP.
- **24/7 telephone access to your Blue Moon RV technicians**- Ever had an on the road horror story? If you are a Moonshiner, you have access to us 24/7..... Really. Not a call center reading from a script, but our small team of expert technicians, who can help you resolve many issues over the phone.
- **Free written estimates on repair work**- If you have been unlucky enough to require an estimate for insurance, you know these can be costly and time consuming. As a Moonshiner, you can achieve cost savings on the estimate when you may have a deductible you are not looking forward to paying.
- **10% discount on parts and labor**- These days we are all attempting to make wise buying decisions. This Moonshiner feature alone usually pays for our members' annual fee in actual savings.
- **Free labor rewards**- Ever had a RV repair shop give you service at no cost just to thank you for your loyalty? We do. Moonshiners earn one free hour for every 10 hours of paid labor. Just an example of the more dollars you get to keep in your pocket.
- **After hours pick up and drop off**- If you find it a challenge to drop off your RV during business hours, (Monday-Friday 8-5), as a Moonshiner you can enjoy the added convenience of dropping off on your schedule. Our staff can assist you remotely for added convenience.
- **4 no cost trip charges each year, (within 35 miles)**- If you require a mobile technician that would incur a trip charge and hourly labor. Moonshiners receive 4 no cost trip charges a year, (\$1000 value). This is perfect for those emergencies.
- **One on One client education with one of our Master Technicians**- Most of our clients really appreciate the opportunity to learn more about their RV with our technicians. It is also very helpful in avoiding repair issues. Moonshiners are encouraged to schedule an hour with their favorite technician and turn the camera on! Our technicians love answering questions.

Now we do have a few limitations on membership due to the logistical constraints that exist.

1. We enroll RV's no more than 13 years old. This guideline is due to our need and ability to obtain parts promptly. This is so we can accomplish your repairs as quickly as possible. We take our promise to ALL our clients seriously when it comes to deadlines. We do make some exceptions on age, depending on the RV/motorhome. We would be happy to discuss whether your RV may qualify.
2. Owners who have more than one RV are also eligible to join. The membership fee is per RV, but heavily discounted for subsequent RV's.
3. Currently we only offer the Moonshiners memberships to noncommercial clients only. Entertainer buses are eligible for membership.

2025 Pricing

\$2000/year

Membership will be limited to ensure optimal client experience

***\$500 discount for 2nd RV with the same owner**

